

Harry G. Barr Company – Limited Lifetime Warranty for Windows & Doors

The Harry G. Barr Company (HGB) warrants to the original purchaser of its WeatherBarr (WB) window & door units for single-family residential New Construction use will be free from defects in manufacturing or materials for the following terms:

Vinyl Frame and Sash – Limited Lifetime

The rigid uPVC vinyl in the frame and sash will be warranted against cracking, peeling, flaking, blistering or corroding for as long as the original purchaser owns and resides in the home in which the products were installed.

Insulating Glass Units – 20 years

The sealed insulated glass unit of the WB window and patio door is warranted to the original purchaser against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service, for a period of 20 years from date of installation. If such defects occur within 20 years of the date of installation an IGU will be supplied at no charge.

Hardware – 5 years

The moving parts of the basic window unit, consisting of the balance to raise and lower the sash or the brass wheels to slide the window sash, the locking mechanism to secure the window, and the hinges and operating system of a casement window, are all warranted to be free from defects in material and workmanship for a period of 5 years.

Window Screens – 5 years

The materials used in the manufacturing of screens are warranted to the original purchaser to be free from defects in material and workmanship for a period of 5 years from the date of installation.

Standard Glass Breakage – 3 years

HGB warrants that should the glass in a window break or crack within 3 years of the installation date because of stress created by temperature differential a replacement insulated glass unit will be supplied at no charge. Accidental breakage is not covered by this standard warranty. The following types of glass are excluded from this standard coverage: tempered, etched, sandblasted, decorative stained glass, beveled, V-grooved, glass with exterior applied SDL bars, or glass with Decra-Lead applied.

Patio Door Hardware – 3 years

The operating hardware on a sliding patio door is warranted to be free from defects in material and workmanship for a period of 3 years from date of installation. Because of exposure to elements beyond the manufacturer's control the finish on door hardware is not covered by this warranty.

Procedure

Any claims for defects under this Limited Warranty should be made in writing to Harry G. Barr Company, P.O. Box 10226, Fort Smith, Arkansas 72917, Attention: Customer Service Department, promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of window installation, together with proof of purchase, proof of property ownership and transfer info if requested. Allow a reasonable time for inspection purposes if determined to be necessary.

If the windows do not conform to this Warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this Warranty, then Harry G. Barr Co. agrees, at its option, to repair or replace the defective part or component of the window free of charge.

Replacement parts or components furnished by HGB under this warranty will have the standard color available at that time. A color variance may occur between the new replacement part or component in comparison to the original window due to weathering exposure and would not be indicative of defects in the part or component.

HGB reserves the right to discontinue or change any HGB vinyl window and door system as manufactured. If the part or component of the window or door originally installed is unavailable and HGB determines to make replacement, HGB shall have the right to substitute a compatible part or component.

Terms and Conditions

This warranty is intended to cover individual homeowners and does not apply to products purchased by or installed in commercial applications.

This warranty covers materials and manufacturing defects specified herein, and does not include defects or damage as a result of installation, acts of God, fire, flood, explosion, misuse, neglect, or vandalism. Damage caused by stresses resulting from localized heat sources which cause excessive temperature differentials over the surface of the window, presence of storm windows, films applied to the glass surface, exposure to chemicals, or any other causes beyond the manufacturer's control are not covered under this warranty. This warranty does not apply if the windows are painted or coated with any other substance than the original factory finish.

Caulking may be necessary on some installations to seal the frames or trim package against the water and/or air infiltration. Caulking is considered a maintenance issue and is the responsibility of the homeowner. It is not considered part of the product and is not covered under this warranty.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior / exterior temperatures, and does not indicate a defect in the window. This warranty does not cover condensation nor frost or freezing from condensation on the windows.

Normal weathering may cause any surface to oxidize, chalk, or accumulate surface dirt or stains due to varying exposures to sunlight, weather, and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which the Manufacturer has no control, contribute to the severity of these conditions.

Harry G. Barr Company will not assume responsibility for labor costs for repair, shipping, removal or reinstallation of a unit or any component part thereof.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY HGB FOR THE WINDOWS, IN LIEU OF ALL OTHER WARRANTIES, AND THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF HGB AND THE EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. HGB SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE WINDOWS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.